



BILLSQUAD – Shipping Policy

Last Updated: October 2025

At **BILLSQUAD**, we aim to deliver your orders quickly, safely, and efficiently across India. Please read our shipping terms carefully before making a purchase.

1. Order Processing

- All confirmed orders are processed within **1–3 business days** (excluding weekends and public holidays).
- Once shipped, you'll receive an email and/or SMS notification with tracking details.

2. Delivery Timeline

- **Metro cities:** 3–5 business days
- **Non-metro & remote areas:** 5–10 business days
- Delivery timelines may vary depending on product availability, location, and courier service.

3. Shipping Charges

- **Free shipping** on eligible products or during promotional offers.
- For other items, a nominal shipping fee may apply, visible during checkout before payment.

4. Order Tracking

You can track your order through your **BILLSQUAD** account or using the tracking link sent via email/SMS after dispatch.

5. Delays or Issues

While we partner with reliable logistics providers, occasional delays may occur due to unforeseen circumstances like weather, courier issues, or regional restrictions.

In such cases, our customer support team will proactively update you.

6. Non-Delivery or Wrong Address

BILLSQUAD will not be responsible for failed deliveries due to incorrect or incomplete addresses provided by the customer. Please double-check your details before confirming the order.

7. International Shipping

Currently, we ship **only within India**. International deliveries are not available at this time.

For any shipping-related assistance, please contact:

 [**support@billsquad.co.in**](mailto:support@billsquad.co.in)